

CATALOGUE OF BEST PRACTICES

Collection of participatory educational formats to
pass on information to sex service provider*s

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**- This refers to all people who provide sexual services -
(Abbreviation used by us: SSP*)**

The aspect of participation was taken into account in all educational formats.
All methods can also be used by sex service provider*s.

Method	Workshops – online
Methode	
Advantages	direct information can be given a larger group can participate can be accessed from remote places
Vorteile	
Challenges	computer and Wifi are required different online competences of the participants introduction of and compliance with online rules timetable: include sufficient breaks
Herausforderungen	
Quality criteria	content is up-to-date, comprehensible and relevant to the topic at hand use of online-compatible methods 2 facilitators are available (for unforeseen events; technical support) facilitators have trauma and conflict awareness facilitators recognise SSP* as experts for their own lives facilitators have expertise peer-to-peer interpreters/translators available
Qualitätskriterien	
Target group	all SSP* with access to device and internet
Zielgruppe	

method	Workshops /Community Trainings – in person
Methode	
Advantages	personal and direct contact with facilitators and peers feedback can be collected in writing suitable for smaller groups
Vorteile	
Challenges	consideration of the heterogeneity of the target group suitable location schedule: include sufficient breaks
Herausforderungen	
Quality criteria	contents are up to date, comprehensible and topic-related selection of suitable methods 2 facilitators are available (for unforeseen events; technical support) facilitators have trauma and conflict awareness facilitators recognise SSP* as experts in their own lives facilitators have expertise peer-to-peer interpreters/translators are available
Qualitätskriterien	
Target group	all SSP*
Zielgruppe	

method	Streetwork/Outreach
Methode	
Advantages	<p>low-threshold: information is handed out to SSP* at the workplace possibility to reach SSP* at different (also precarious) workplaces direct, personal communication offers the possibility to build trust personal questions and answers are possible no personal data required more SSP* can be reached as they are visited at their work places emergency situations can be recognised more easily prevention material can be distributed</p>
Vorteile	
Challenges	<p>communication may not be possible in all languages outreach work only at certain times only SSP* encountered who are currently on site limited help written feedback not possible intention behind outreach work may not be obvious to SSP*.</p>
Herausforderungen	
Quality criteria	<p><i>must-haves on a professional level :</i> expertise regarding the legal situation, rights and working conditions in sex work, as well as knowledge of the realities of life for SSP* know and observe the rules of conduct in the different workplaces continuity of street work multilingualism offers are voluntary, free of charge, confidential peer-to-peer counselling passing on information that is tailored to the needs of SSP*</p> <p><i>must-haves on a personal level:</i> view sex work as work show interest, but do not act as a "saviour" meet SSP* on an equal footing (do not talk down to SSP*) authenticity and honesty open-mindedness discretion consistency, patience and reliability empathy and the ability to set boundaries self-reflection</p>
Qualitätskriterien	
Target group	all SSP* who can be reached through outreach
Zielgruppe	

Method	written material- handed out (like flyers, fact sheets, comics, combo of pic and text, books)
Methode	
Advantages	<ul style="list-style-type: none"> always accessible independent of any personal contact info can be available in more languages easily transferable more detailed information can be handed out more people can be reached (within Sex Work and outside of it)
Vorteile	
Challenges	<ul style="list-style-type: none"> translation is time-consuming and costly time-consuming updating of information general and not individual information is available only for people who can see/read written information material can lead to unwanted outing
Herausforderungen	
Quality criteria	<ul style="list-style-type: none"> information is up to date, understandable and relevant to the topic contact information is clearly visible diversity and inclusion are represented and stereotypes avoided accessible language appealing design balanced image-text combination sources are apparent
Qualitätskriterien	
Target group	all SSP* and multipliers
Zielgruppe	

Method	<i>recorded material like videos/Webinar etc.</i>
Methode	
Advantages	<p>accessible 24/7 can be accessed anywhere independent of any personal contact access to information for people inside and outside sex work availability of information in several languages access for people with reading difficulties</p>
Vorteile	
Challenges	<p>translation is time-consuming and costly general, not personalized information is available time-consuming updating of information software and hardware required knowledge of online access to information required</p>
Herausforderungen	
Quality criteria	<p>diversity and inclusion are represented and stereotypes avoided involvement of peers contributions are short accessible language is used use of "direct speech" information is up-to-date, understandable and relevant to the topic at hand contact information and sources are visible</p>
Qualitätskriterien	
Target group	for all SSP* and multipliers with access to device and internet
Zielgruppe	

Method	<i>phone+online+chat</i>
Methode	
Advantages	independent of location anonymity prompt transfer of information possible personalized answers to concrete questions telephone: easier access
Vorteile	
Challenges	not always available telephone and credit or internet necessary multilingualism general data security dealing with fake profiles
Herausforderungen	
Quality criteria	it is ensured that someone is available when offering a 24-hour hotline consistent telephone number(s) attention is paid to data security information on availability & languages spoken is displayed information is up-to-date, comprehensible and relevant to the topic at hand enquiries are handled according to relevance call-backs are offered and carried out; do not call with suppressed number protected virtual space is available (if possible) for direct communication
Qualitätskriterien	
Target group	all SSP*
Zielgruppe	

Method	Social media
Methode	
Advantages	<ul style="list-style-type: none"> retrievable from anywhere and at any time independent of any personal contact unlimited number of visitors easily accessible information a lot of information available availability of information in several languages facilitates networking
Vorteile	
Challenges	<ul style="list-style-type: none"> professional account is necessary maintenance software and hardware necessary verification of posted information/content necessary lack of data protection (protect personal data and information that should not be shared with others)
Herausforderungen	
Quality criteria	<ul style="list-style-type: none"> information is up to date, comprehensible and relevant to the topic at hand. staff have expertise on the legal situation, rights and working conditions in sex work diversity and inclusion are represented and stereotypes avoided staff are competent in handling social media awareness of data protection
Qualitätskriterien	
Target group	all SSP* and multipliers
Zielgruppe	

Method	Homepage+App
Methode	
Advantages	<ul style="list-style-type: none"> accessible 24/7 and from anywhere personal contact not necessary unlimited number of visitors easily accessible information a lot of information available availability of information in several languages
Vorteile	
Challenges	<ul style="list-style-type: none"> access to and knowledge of software information needs to be updated additional administrative costs
Herausforderungen	
Quality criteria	<ul style="list-style-type: none"> information is up-to-date, comprehensible and topic-related expertise on the legal situation, rights and working conditions in sex work HP is barrier-free multilingual user-friendly layout diversity and inclusion are represented and stereotypes avoided
Qualitätskriterien	
Target group	all SSP* and multipliers
Zielgruppe	

Method	Drop-in-centres
Methode	
Advantages	<p>low-threshold access; access with or without appointment possible</p> <p>direct, personal communication offers the opportunity to build trust</p> <p>general, personal and timely information can be passed on</p> <p>Prevention material available</p> <p>exchange with other SDL* possible (sense of community)</p> <p>exchange with multipliers</p>
Vorteile	
Challenges	<p>communication may not be possible in all languages</p> <p>location-bound</p> <p>limited opening hours</p> <p>costs for maintaining the drop-in-centre</p> <p>adherence to rules of conduct</p> <p>the drop-in centre and its services must be advertised regularly in order to be known and accepted</p>
Herausforderungen	
Quality criteria	<p>discretion of the employees at the drop-in centre</p> <p>respectful and open-minded staff</p> <p>safe space in relation to discrimination, stigmatisation</p> <p>interpreters/translators available</p> <p>barrier-free access</p>
Qualitätskriterien	
Target group	all SSP*
Zielgruppe	